

Updated COVID protocols!!!

With the latest Alberta Covid Restriction announcement Vet Clinics have been deemed as “businesses that need to be accessed for daily living”. Our clinic is following guidelines set out by the Alberta Veterinary Medical Association and the Province of Alberta to ensure there is a balance of patient care, client satisfaction and practice efficiency with the Covid 19 protocols. We will still provide curbside for those who request.

1. We do NOT require proof of vaccine status upon entry into our facility.
2. Please continue to social distance while in the waiting room. Please disinfect hands upon entering and leaving building.
3. Masks are **MANDATORY** upon entry into our facility.
4. Please limit the number of family members attending your pets' appointments. We ask ONE family member, if possible, to attend the appointment.
5. Exam rooms remain OPEN to attend appointments BUT masks will be MANDATORY in exam rooms. If preferred you can either sit in our waiting area or if you feel more comfortable you may return to your vehicle, while your pet is being examined.
6. We are still offering drop off service for your appointment if you prefer and/or we will take your pet from the vehicle and bring them into the clinic as you wait in the vehicle.
7. Due to high call volume, we ask for all prescription refills to CALL AHEAD.
8. Please continue to show patience and kindness towards our staff.
9. If you have recently traveled and /or showing any signs of fever or cough, please call the clinic to reschedule your appointment.

Thank you all for your cooperation.